

Ethics Integrity Policy

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Revision Number: 2.0



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Sr. No.	Effective Date	Author	Reviewer	Approver	Change Summary
1	01-02-2023	Global Policy Desk	Corporate HR	Dharmendra Jain	New Policy
2	01-02-2024	Global Policy Desk	Corporate HR	Dharmendra Jain	Cosmetic Changes
3	01-01-2025	Global Policy Desk	Corporate HR	Dharmendra Jain	Included Guidelines for Employees

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> Introduction

At Yash Technologies, we are committed to upholding the highest standards of ethical conduct in all our business activities. As a global IT services company, we recognize that our success depends not only on our technological expertise but also on our unwavering commitment to integrity, transparency, and accountability. This Ethics Policy serves as a guiding framework for our employees, partners, and stakeholders, ensuring that every decision and action aligns with our core values. By adhering to this policy, we aim to foster a culture of trust, respect, and ethical behavior across all levels of our organization. Our commitment to ethics extends beyond compliance with legal requirements; it reflects our dedication to doing what is right, even in challenging situations. We believe that maintaining an ethical workplace is essential to building lasting relationships with our clients, empowering our employees, and contributing positively to the communities we serve.

Scope

This Policy applies to all entities, offices, facilities, joint ventures, subsidiaries, and stakeholders of Yash Technologies Group across Asia, Australia, the Middle East & Africa, North America, the United States, and Europe.

The Policy extends to all stakeholders, including employees, workers, contractors, subcontractors, suppliers, and business partners.

Region	Country	Office Address	Function of the Office
Asia	India	201-205 Bansi Trade Center,, 581/5 M. G. Road, Indore, Madhya Pradesh 452001	Corporate Office
	STP-1, Ground Floor, IT/ITES- SEZ, Near Bhawar Kuwan Square, Indore, Madhya Pradesh 452001 Plot No. 1, Scheme Number 166, Super Corridor Road, Indore, Madhya Pradesh 452005		Delivery Centre
			Delivery Centre
		702, 7th Floor, Campus C, RMZ Centennial, Survey No. 74 & 77, Doddanakudi Village, Krishnarajapuram, Hobli Bengaluru, Karnataka 560048	Delivery Centre
	Awfis, Primus Building, Door No. SP – 7A, Guindy Industrial Estate, SIDCO Industrial Estate, Guindy Chennai, Tamil Nadu 600032 (Office Space)		Delivery Centre
		C/o Sundew Properties Limited (SEZ Developer), Office 1,2,3 & 4 (2nd Office Floor), 6th Floor Building #20, Raheja Mind space, Cyberabad, Madhapur, Telangana 500081	Delivery Centre
		C/o Sundew Properties Limited (SEZ Developer), 10th Floor Building #20, Raheja Mind space, Cyberabad, Madhapur, Telangana 500081	Delivery Centre
		Wing A & B, Level 2, Tower No.1, Cyber City, Magarpatta City, Hadapsur, Pune, Maharashtra 411013	Delivery Centre
		Wing A & B, Level 2, Tower No.1, Cyber City, Magarpatta City,	Delivery Centre

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		Hadapsur, Pune, Maharashtra 411013	Delivery Centre
	Malaysia		
		Impact, Cyber 6, Cyberjaya, Selangor Darul Ehsan 63000	
	Singapore	17 Phillip Street, #05-01 Grand Building, Singapore 048695	Delivery Centre
	Thailand	87/1 Capital Tower, All Seasons Place, 16th Floor, Unit 1603 -	Delivery Centre
		6, Wireless Road, Lumpini Sub-district	
		Pathumwan District, Bangkok, Thailand 10330	
Australia	Australia	C/o Crown Corporate Services, Level 35, Tower One,	Corporate Office
Australia	Barangaroo, Sydney, New South Wales 2000 Level 5/121 King William St, Adelaide, South Australia 5000		Corporate Office
			Delivery Centre
		22nd Floor, Northbank Plaza, 69 Ann Street, Brisbane,	Delivery Centre
		Queensland 4000	Delivery Certifie
		Rialto, Level 27, South Tower, 525, Collins Street, Melbourne,	Delivery Centre
		Victoria 3000	Delivery Certife
		Level 27, St Martins Tower, 44 St Georges Terrace, Perth,	Delivery Centre
		Western Australia 6000	Delivery Certifie
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	Nomania	Bucharest, Southeastern Romania	Delivery delicite
	Swedan	Sveavägen 33, 3rd Floor, 111 34 Stockholm	Delivery Centre
	United	Level 8, One Canada Square, Canary Wharf, London E14 5AA,	Delivery Centre
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East &	07.12	City	
Africa		Dubai, P.O.Box 501714	
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		P.O.Box 28346	,
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	Street, Al Khuwair P.O. Box 395, PC 118, Muscat		,
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America		East Moline, IL, 61244	(Corporate Office)
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	Suite #800, Chicago, Illinois 60601		Headquarter
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Canada	350 Burnhamthorpe Rd. West, Suite #200, Office 28, Mississauga, Ontario L5B 3J1	Delivery Centre

Objective

- **Promote Ethical Behavior:** Foster a culture where ethical decision-making is encouraged and expected, ensuring that all actions align with Yash Technologies' core values and principles.
- Ensure Compliance: Establish guidelines that ensure adherence to legal requirements, industry standards, and internal policies, minimizing the risk of misconduct and non-compliance.
- **Protect Integrity:** Safeguard the integrity and reputation of Yash Technologies by preventing unethical practices, including fraud, corruption, and conflicts of interest.
- Enhance Transparency: Encourage openness and honesty in all business dealings, promoting clear communication and accountability across all levels of the organization.
- **Support Ethical Leadership:** Empower leaders at Yash Technologies to model ethical behavior, guiding their teams to make responsible and principled decisions.
- Facilitate Reporting: Provide a safe and confidential mechanism for reporting unethical behavior, ensuring that all concerns are addressed promptly and appropriately.
- Build Trust: Strengthen relationships with clients, employees, and stakeholders by demonstrating a consistent commitment to ethical practices in all aspects of our operations.
- Promote Fair Treatment: Ensure that all employees and partners are treated with fairness, respect, and dignity, fostering an inclusive and supportive work environment.

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> Area where we were focusing

• Anti-Corruption Measures

- We strive to implement rigorous anti-corruption measures to eradicate bribery and unethical practices within our operations.
- Our priority is to provide regular training to employees to help them recognize and report potential corruption risks.
- We commit to conducting thorough due diligence on all third-party partners to ensure their compliance with anti-corruption standards.
- We are dedicated to establishing a clear, confidential reporting mechanism for employees to report any suspected corruption.
- We are determined to perform regular audits of financial transactions and business practices to uncover and address any corruption-related issues.

Conflict of Interest

- We mandate all employees to disclose any potential conflicts of interest to uphold transparency and integrity in decision-making.
- Our approach involves implementing effective policies to manage and resolve conflicts of interest, protecting our company's reputation and ethical standards.
- We continuously review to identify and address potential conflicts of interest among senior management and board members.
- We emphasize providing clear guidelines on handling personal and professional relationships to prevent conflicts of interest.
- We ensure that all new hires are well-informed about conflict of interest guidelines during their onboarding process.

Fraud Prevention

- We are committed to developing robust internal controls and procedures to prevent and detect fraudulent activities within the organization.
- Regular fraud risk assessments are a key part of our strategy to identify and



mitigate potential vulnerabilities.

- We have established a comprehensive fraud reporting system that allows employees to report suspected fraud anonymously.
- Our focus is on providing continuous fraud awareness training to improve employees' ability to recognize and report fraudulent behavior.
- We work with external auditors to conduct independent reviews of our financial practices and fraud prevention strategies.

Anti-Money Laundering

- We aim to enforce strong anti-money laundering (AML) controls to prevent the misuse of our services for illegal financial activities.
- Thorough customer due diligence is central to our process to verify the legitimacy of our clients and their transactions.
- We have procedures in place for monitoring and reporting suspicious financial activities to ensure legal compliance.
- Our goal is to provide AML training to all employees to enhance their awareness and adherence to anti-money laundering regulations.
- We regularly review and update our AML policies to stay ahead of evolving financial crime threats and regulatory changes.

Fair Competition

- We adhere strictly to fair competition laws and regulations to prevent anticompetitive practices and foster a level playing field.
- Our training programs emphasize the legal implications of anti-competitive behavior and how to avoid such practices.
- We actively monitor market practices to ensure our business activities do not compromise fair competition.
- Clear guidelines for competitive conduct are implemented to prevent any practices that could be considered anti-competitive.
- We conduct regular reviews of our business practices to ensure alignment with

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fair competition laws and regulations.

Information Security

- Our goal is to implement robust information security measures to safeguard sensitive data and ensure its confidentiality, integrity, and availability.
- We prioritize regular training for employees on best practices for information security and the importance of protecting company data.
- o Routine security audits and assessments are integral to identifying and addressing potential vulnerabilities in our information systems.
- We enforce stringent access controls and monitoring to prevent unauthorized access to sensitive information.
- We are dedicated to developing and maintaining a comprehensive incident response plan to manage and mitigate information security breaches effectively.

Quality-based Approach

Anti-Corruption Measures

- We are implementing a comprehensive anti-corruption framework to foster transparency and uphold integrity in all business dealings.
- Our goal is to introduce regular training sessions that use advanced e-learning tools to help employees recognize and prevent corrupt practices.
- We are adopting a rigorous due diligence process for evaluating third-party vendors and partners to minimize risks associated with corruption.
- We plan to integrate blockchain technology to enhance accountability and verify financial transactions with greater transparency.
- We are establishing a whistleblower protection system to support employees in reporting corrupt activities without fear of retaliation.

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Conflict of Interest

- We are enforcing a conflict-of-interest policy that requires employees to disclose any personal or financial interests that could impact their professional decisions.
- Our objective is to deploy automated conflict of interest management software to effectively identify and manage potential conflicts.
- We are instituting a mandatory review process for all major business decisions to ensure they are free from any conflicts of interest.
- We aim to conduct regular audits to ensure compliance with our conflict-ofinterest guidelines and address any identified issues promptly.
- We are providing ongoing training using interactive simulations to help employees recognize and manage conflicts of interest more effectively.

Fraud Prevention

- We are adopting advanced fraud detection systems powered by artificial intelligence to identify and prevent fraudulent activities effectively.
- Our approach includes implementing stringent internal controls and conducting regular audits to detect and address any fraudulent behavior.
- We are upholding a zero-tolerance stance on fraud, ensuring all employees understand and adhere to our established anti-fraud measures.
- We plan to utilize secure digital platforms for financial transactions to reduce the risk of fraud and ensure data integrity.
- We are committed to regularly reviewing and updating our fraud prevention strategies to adapt to evolving threats and challenges.

Anti-Money Laundering

- We are executing a comprehensive anti-money laundering (AML) program that includes real-time monitoring and reporting of suspicious activities.
- Our strategy involves using cutting-edge software for thorough background checks and due diligence on clients and business partners.
- We are rolling out an extensive AML training program for employees to

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enhance their ability to identify and report potential money laundering activities.

- We aim to establish clear procedures for reporting and investigating suspicious transactions, ensuring compliance with all relevant legal requirements.
- We are continuously refining our AML strategies to stay ahead of emerging money laundering techniques and maintain robust preventive measures.

Fair Competition

- We are adhering to competition laws by regularly reviewing our business practices to prevent any form of anti-competitive behavior.
- Our plan includes implementing competitive intelligence tools to ensure our business strategies align with ethical standards and foster fair competition.
- We are enforcing a strict internal compliance program, providing training on anti-competitive practices and legal requirements to all employees.
- We aim to conduct periodic audits to ensure our practices comply with competition laws and address any issues proactively.
- We are collaborating with legal experts to review our business practices and ensure they align with anti-competitive regulations and standards.

Information Security

- We are adopting advanced cybersecurity measures, including encryption and multi-factor authentication, to protect sensitive information from unauthorized access.
- Our focus is on implementing state-of-the-art threat detection systems to monitor and respond to potential security breaches in real-time.
- We are maintaining a stringent data protection policy, featuring regular security audits and updates to ensure the confidentiality of our information.
- We aim to provide ongoing training for employees on best practices in information security, including safe data handling and phishing prevention.
- We are committed to continually evaluating and enhancing our information security infrastructure to address emerging threats effectively.

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> Targets

> NOTE: All targets / KPIs mentioned here are to be achieved by 2030, using the 2022 baseline as a reference point.

• Anti-Corruption Measures

- We are committed to maintain zero tolerance for Corruption incidents and sustain zero corruption cases in times to come.
- o Increase the frequency of anti-corruption training sessions by 40% to ensure all employees are aware of and adhere to anti-corruption measures.
- Continue to conduct annual third-party audits with the objective of maintaining zero findings related to corruption.
- Continue to ensure employee complete anti-corruption training with a 100% participation in 2030 as well.

Conflict of Interest

- Continue to maintain zero cases for conflicts of interest in years to come as standardized.
- Give further exposure for disclosure and notifying the number of conflict-ofinterest cases and their overall number below 10% through improved reporting mechanisms.
- Implement bi-annual training sessions on conflict of interest, achieving a 100% attendance rate among relevant employees by 2030.
- Establish a monitoring system to track and manage conflicts of interest more effectively, aiming for a 100% reduction in reported cases.

Fraud Prevention

- Continue to maintain zero tolerance for fraud and committed to maintain zero fraud cases in upcoming years as well
- Increase the frequency of fraud detection audits by 50% to strengthen internal controls and oversight.
- o Ensure that 95% of employees complete annual anti-fraud training to enhance

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awareness and prevention measures.

o Continue to maintain zero instances of fraud through improved internal controls and enhanced employee training.

Anti-Money Laundering

- Continue to maintain zero tolerance for unethical practice of Money Laundering and sustain 0% incidents of money laundering incidents in upcoming years as well
- Enhance employee training on money laundering regulations by 50% to improve compliance and awareness.
- Continue to maintain quarterly audits to ensure zero violations related to money laundering.
- o Implement enhanced monitoring and reporting systems to sustain zero money laundering incidents effectively by in upcoming years as well

• Fair Competition

- Continue to maintain zero incidents of anti-competitive practices in upcoming years as well
- o Increase awareness programs on anti-competitive practices by 30% to ensure all employees are informed and compliant.
- o Continue to maintain a zero-incident target for anti-competitive practices through the implementation of a robust internal reporting mechanism.
- Ensure 100% employee participation in anti-competitive practices training sessions by 2030.

Information Security

- Maintain the data breaches incident at 0% for ongoing years compared to the baseline year 2022.
- Increase the frequency of information security training by 20% to keep employees updated on best practices and security protocols.
- o Achieve a 95% compliance rate with internal security audits to ensure

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adherence to information security standards.

o Implement enhanced security protocols to maintain zero data breaches through improved monitoring and protective measures by 2030.

> Reporting

- Regular Monitoring and Reporting: Yash Technologies will implement a systematic approach for monitoring and reporting ethical performance. Quarterly assessments will be conducted to evaluate adherence to anti-corruption, conflict of interest, fraud prevention, anti-money laundering, fair competition, and information security objectives. Performance data will be analyzed to track progress and ensure alignment with set targets.
- Annual Ethics Report: An annual report will be generated to detail achievements, challenges, and progress in ethical practices. This report will include comprehensive data on anti-corruption efforts, conflict of interest disclosures, fraud prevention measures, anti-money laundering activities, fair competition practices, and information security incidents. The report will be publicly available to ensure transparency.
- Performance Review Meetings: Biannual meetings with key stakeholders, including department heads and compliance officers, will be held to review progress against ethical targets. These meetings will facilitate discussions on challenges, progress, and necessary improvements. Outcomes and recommendations will be integrated into ongoing policy adjustments and action plans.
- Compliance Audits: Regular compliance audits will be carried out to ensure adherence to ethical standards and legal requirements. These audits will be conducted by both internal and external auditors to provide an independent assessment of compliance with anti-corruption, conflict of interest, fraud prevention, anti-money laundering, fair competition, and information security policies.
- Employee Feedback and Engagement Surveys: Semi-annual surveys will gather employee feedback on ethical practices and policies. These surveys will assess the effectiveness of training programs and reporting mechanisms. Results will be analyzed to identify areas for improvement and ensure employee concerns are addressed in a timely manner.
- Ethics Impact Assessments: Annual assessments will evaluate the effectiveness of ethical practices and their impact on organizational integrity. These assessments will identify potential risks and areas for improvement, ensuring that Yash Technologies' operations continue to align with best practices and ethical standards.

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 Stakeholder Communication: Transparent communication with all stakeholders, including employees, suppliers, and clients, will be maintained through regular updates. Any significant changes to ethical practices or reported issues will be communicated promptly to ensure ongoing alignment and engagement with all relevant parties.

Guidelines for Employees

1. Professional Conduct and Integrity

- Always be honest, respectful, and professional in all business dealings.
- Communicate clearly and truthfully with clients, colleagues, and partners.
- Treat everyone with courtesy and professionalism, even in challenging situations.
- Avoid gossip, disrespectful remarks, or unprofessional language in the workplace.
- · Address complaints or concerns promptly and fairly.

Example:

If a client asks about a service issue, provide accurate information and possible solutions.

Hiding the issue or giving false information to avoid responsibility is unacceptable.

2. Confidentiality and Data Protection

- Safeguard company, client, and employee information at all times.
- Do not share confidential data with unauthorized individuals.
- Use secure systems for handling personal or sensitive information.
- Follow data protection regulations (e.g., GDPR, local laws).

Example:

Store client files only in authorized company systems.

X Sending client details over personal email or sharing them on social media.

3. Conflict of Interest

- Avoid personal or financial interests that may interfere with company responsibilities.
- Disclose any potential conflicts (such as family working with vendors or clients).
- Do not accept gifts, favors, or hospitality that may influence decision-making.

Example:

Inform HR if a close relative is bidding for a company contract.

Approving a vendor contract where your family has direct financial interest without disclosure.

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4. Fair Treatment and Respect

- Treat colleagues, clients, and partners with dignity, equality, and fairness.
- Do not tolerate discrimination, harassment, or bullying.
- Encourage teamwork, inclusivity, and positive communication.

Example:

Support a colleague's idea during a meeting and give constructive feedback.

Making offensive jokes or excluding someone because of gender, race, or background.

5. Integrity in Business Practices

- Conduct all transactions honestly and transparently.
- Reject bribery, corruption, and fraudulent activities.
- Ensure fair competition and respect intellectual property rights.

Example:

Report a vendor offering a personal incentive to secure a contract.

X Accepting bribes or kickbacks in exchange for business favors.

6. Use of Company Assets and Resources

- Use company resources responsibly and only for authorized purposes.
- Prevent misuse, theft, or unauthorized use of property, systems, or funds.
- Respect intellectual property and licensed software.

Example:

Using company internet and devices only for official work.

Nownloading pirated software or using company funds for personal expenses.

7. Health, Safety, and Environment

- Follow all workplace safety guidelines and report hazards immediately.
- Support initiatives to reduce waste, conserve energy, and protect the environment.
- Ensure personal actions contribute to a safe and healthy workplace.

Example:

Reporting faulty electrical equipment to the admin team.

X Ignoring safety hazards or leaving waste materials in common areas.

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8. Reporting Concerns (Whistleblowing)

- Report unethical behavior, policy violations, or suspicious activities promptly.
- Use designated reporting channels (HR, Ethics Committee, Whistleblower Helpline).
- Employees will be protected from retaliation when reporting in good faith.

Example:

Reporting a colleague who manipulates financial records.

Ignoring fraudulent behavior out of fear or personal gain.

Responsibilities of this Policy

Chief Compliance Officer (CCO)

- Overall Responsibility: Oversee the implementation, enforcement & review of the Ethics Policy.
- Monitoring and Reporting: Ensure regular monitoring of ethical performance metrics and compile the Annual Ethics Report.
- Compliance Audits: Coordinate with internal and external auditors to conduct periodic compliance audits.
- Performance Review Meetings: Lead biannual performance review meetings to evaluate progress and recommend improvements.
- Ethics Impact Assessments: Oversee annual ethics impact assessments and ensure alignment with best practices.

> Department Heads

- Anti-Corruption Measures: Implement anti-corruption measures within their departments and ensure compliance with training requirements.
- Conflict of Interest: Review and manage conflict of interest disclosures within their teams.
- Fraud Prevention: Monitor and address potential fraud-related issues in departmental operations.
- Fair Competition: Ensure departmental adherence to fair competition laws and practices.
- Information Security: Enforce information security protocols and address any breaches or vulnerabilities within their departments.

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HR Managers

- Employee Training: Organize and ensure participation in regular training sessions on anti- corruption, conflict of interest, fraud prevention, anti-money laundering, fair competition, and information security.
- Employee Feedback and Engagement Surveys: Conduct and analyze semi-annual surveys to gather employee feedback on ethical practices and address concerns.
- Conflict of Interest: Facilitate the disclosure process and review conflict of interest statements from new hires and current employees.

> Compliance Team

- Monitoring and Reporting: Support the CCO in monitoring ethical performance and preparing reports.
- Compliance Audits: Assist in coordinating internal audits and follow up on audit findings.
- Ethics Impact Assessments: Contribute to the execution of annual ethics impact assessments and analysis.

> IT Security Team

- Information Security: Implement and manage information security measures, including encryption, multi-factor authentication, and threat detection systems.
- Security Audits: Conduct routine security audits and assessments to identify and address potential vulnerabilities.
- Incident Response: Develop and maintain the incident response plan for managing information security breaches.

Legal Team

- Fair Competition: Advise on compliance with competition laws and regulations, and address any legal issues related to anti-competitive practices.
- Anti-Money Laundering: Ensure compliance with anti-money laundering regulations and provide legal guidance on related issues.
- Conflict of Interest: Review and provide guidance on policies related to conflicts of interest.



Finance Team

- Fraud Prevention: Implement and monitor internal controls to prevent and detect fraudulent activities.
- Anti-Money Laundering: Assist in customer due diligence and monitoring suspicious financial activities.
- Regular Reporting: Collaborate with the CCO to provide accurate financial data for auditing and reporting purposes.

> External Auditors

• Compliance Audits: Conduct independent audits of financial practices and ethical compliance to ensure objectivity and identify any areas of non-compliance.

> All Employees

- Ethical Conduct: Adhere to the Ethics Policy and actively participate in training programs.
- Follow the employee guidelines
- Reporting: Report any suspected unethical behavior through the established reporting mechanisms.
- Feedback: Provide feedback and engage in surveys to contribute to the improvement of ethical practices within the organization.

Consequences for violation of this policy

1. Disciplinary Actions

- Minor Violations: Employees involved in minor violations may receive verbal or written warnings. Repeated minor violations could lead to more severe consequences.
- Serious Violations: Serious violations, including but not limited to fraud, corruption, or severe breaches of the policy, will result in formal disciplinary actions, including suspension or termination of employment.

2. Legal Consequences

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• Civil and Criminal Liability: Employees or third parties found to be in breach of the policy may face civil or criminal charges, depending on the nature and severity of the violation. Yash Technologies will fully cooperate with legal authorities in such cases.

3. Financial Penalties

• Fines and Compensation: Individuals or entities found responsible for unethical behavior may be required to pay fines or compensate the company for losses incurred due to their actions.

4. Contractual Consequences

• **Termination of Contracts**: Suppliers, contractors, and subcontractors found to be in violation of the policy may face termination of contracts and be prohibited from future engagements with Yash Technologies.

5. Reporting and Transparency

Public Disclosure: In cases of significant violations, Yash Technologies may disclose
the issue publicly to maintain transparency and uphold the company's commitment
to ethical standards.

6. Rehabilitation and Training

 Mandatory Training: Individuals involved in policy violations may be required to undergo additional training on ethical behavior and compliance to prevent future issues.

7. Remedial Actions

• Corrective Measures: The company will implement corrective measures to address and rectify any identified policy violations, ensuring that similar issues do not occur in the future.

Governance

The governance of our Ethics Policy is overseen by the Executive Management Team, which provides strategic direction, allocates resources, and ensures high-level oversight. The Chief Compliance Officer (CCO) is responsible for the day-to-day implementation, monitoring, reporting, and review of the policy, ensuring adherence to legal requirements and internal standards while proactively addressing any emerging issues.

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> Continuous Improvement

Continuous improvement is a cornerstone of our Ethics Policy. We are committed to regularly reviewing and enhancing our ethical practices to ensure they remain effective and relevant. This involves conducting periodic assessments and audits to identify areas for improvement and adapt to new challenges and regulatory changes. Feedback from employees, stakeholders, and external audits is actively sought and analyzed to drive refinements. We implement advanced tools and technologies to enhance our monitoring and reporting capabilities, ensuring timely and accurate data. Training programs are updated regularly to address emerging ethical issues and reinforce our commitment to integrity. By fostering a culture of ongoing evaluation and responsiveness, we aim to continually elevate our ethical standards and operational excellence.

Review mechanism

The Chief Compliance Officer (CCO) conducts an annual review of the Ethics Policy to ensure its effectiveness and relevance. This review process involves:

- 1. **Policy Evaluation**: The CCO assesses the policy's performance, identifying strengths and areas for improvement based on feedback from stakeholders, audit results, and emerging regulatory requirements.
- 2. **Performance Analysis:** Review of key performance metrics and incidents related to ethical issues, analyzing trends and effectiveness of implemented measures.
- 3. **Stakeholder Feedback**: Collection and evaluation of feedback from employees, clients, and external partners to understand their perspectives and experiences.
- 4. **Compliance Checks**: Verification of adherence to the policy through internal audits and external assessments.
- 5. **Updates and Enhancements:** Based on the review findings, the CCO recommends updates or enhancements to the policy, ensuring it addresses current challenges and aligns with best practices.
- 6. **Reporting**: Preparation of a comprehensive report detailing the findings, actions taken, and recommendations for policy improvements, which is presented to the Executive Management Team for approval and implementation.

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> Review Cycle

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Next Review date	01/01/2026	

Approved By
Dharmendra Jain (Corporate HR)