

# Unleashing Process Excellence

Building  
Business  
Resilience with  
SAP Signavio

*In today's competitive landscape, staying ahead requires organizations to continuously optimize their processes, and adapt quickly to changing customer expectations, ultimately improving their ability to withstand disruptions and maintain business continuity.*



YASH's **BPM (Business Process Management) Value Offering**, powered by **SAP Signavio**, provides a **Process Transformation** solution to model the business processes, analyze and identify potential bottlenecks, optimize, and automate the business processes and streamline the overall operations.



Rapidly attain insights into existing business processes.



Detailed process analysis leading to optimization recommendations



Streamlined and user-friendly process modelling.

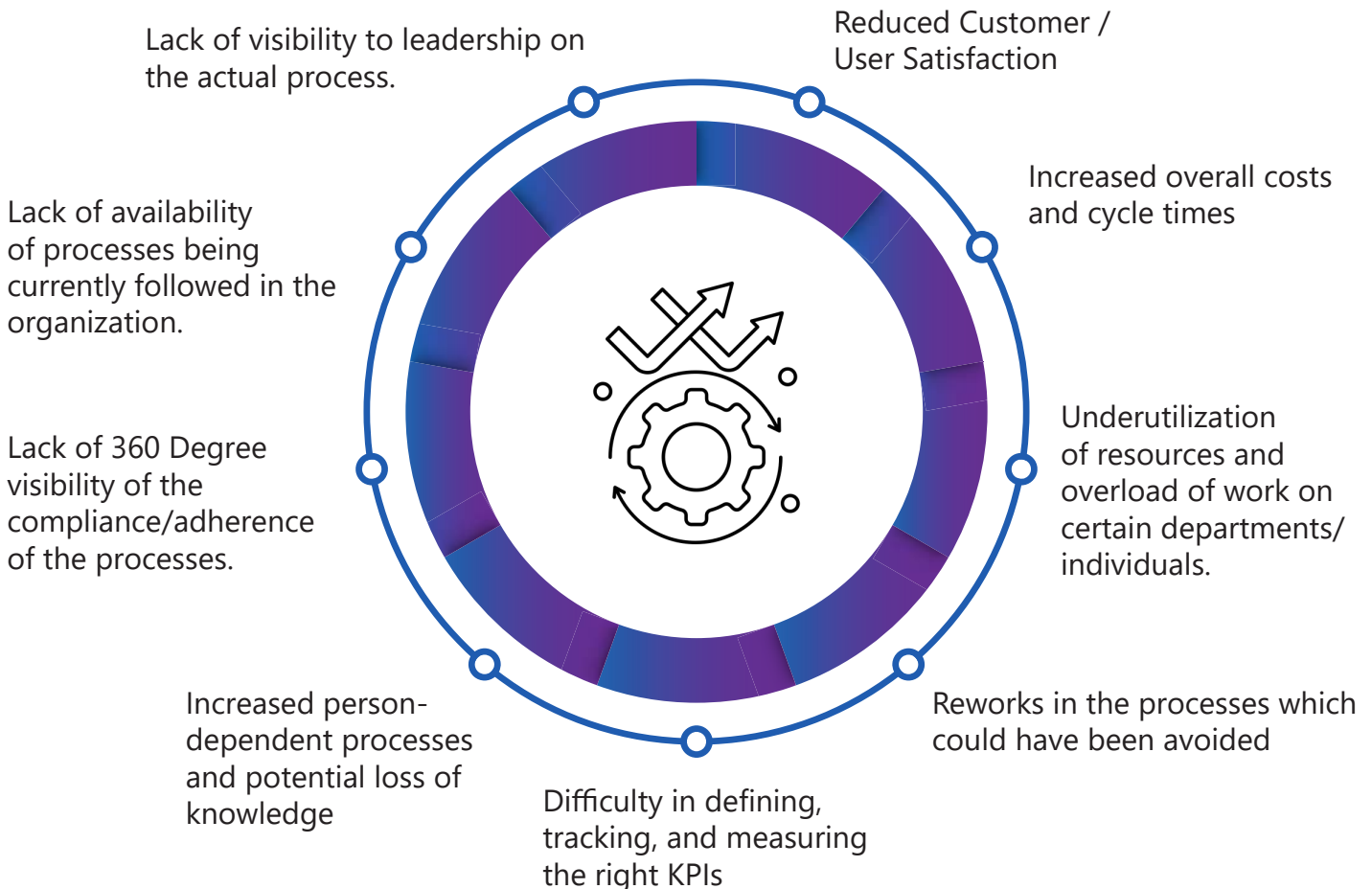


Company-wide collaboration options

## Key Business Challenges

Organizations have been managing their processes using traditional methods and tools over the years like PDFs, Microsoft Visio, LUCID Charts, etc. While companies with relatively simpler processes may find it convenient to maintain and update them regularly, making the modeled processes out of sync with the systems running the processes, but as the businesses grow in scale, the process starts becoming complex and the processes undergo variations over time to accommodate real-time scenarios, technology/resource limitations, and cultural aspects.

**These gaps that get built over time in business processes lead to:**



# SAP Signavio solution overview

YASH offers end-to-end Signavio-led BPM services, including everything from the setup of BPM Practice, Design and Implementation of Process Models aligned to BPMN / Business Process Design Principles, Business Process Analysis, Customer Journey Modelling, Process Intelligence, and Process Improvement Services.

SAP Signavio Process Transformation Suite is a SAAS-based process modeling and management software solution designed to help businesses optimize their processes and workflows. It provides various tools for collaboration, modeling of processes and journeys, analysis and mining, governance, and automated execution. The platform enables users to collaborate with stakeholders to ensure an accurate representation of processes. Once the processes are modelled, SAP Signavio provides advanced analytics and simulation capabilities to evaluate the impact of potential changes and optimizations. This helps organizations make data-driven decisions and implement process improvements that align with their strategic goals.

## Key modules under SAP Signavio

### SAP SIGNAVIO VALUE OFFERING

#### SAP Signavio Process Manager

Capture, document, compare and stimulate your process portfolio.

#### SAP Signavio Journey Modeler

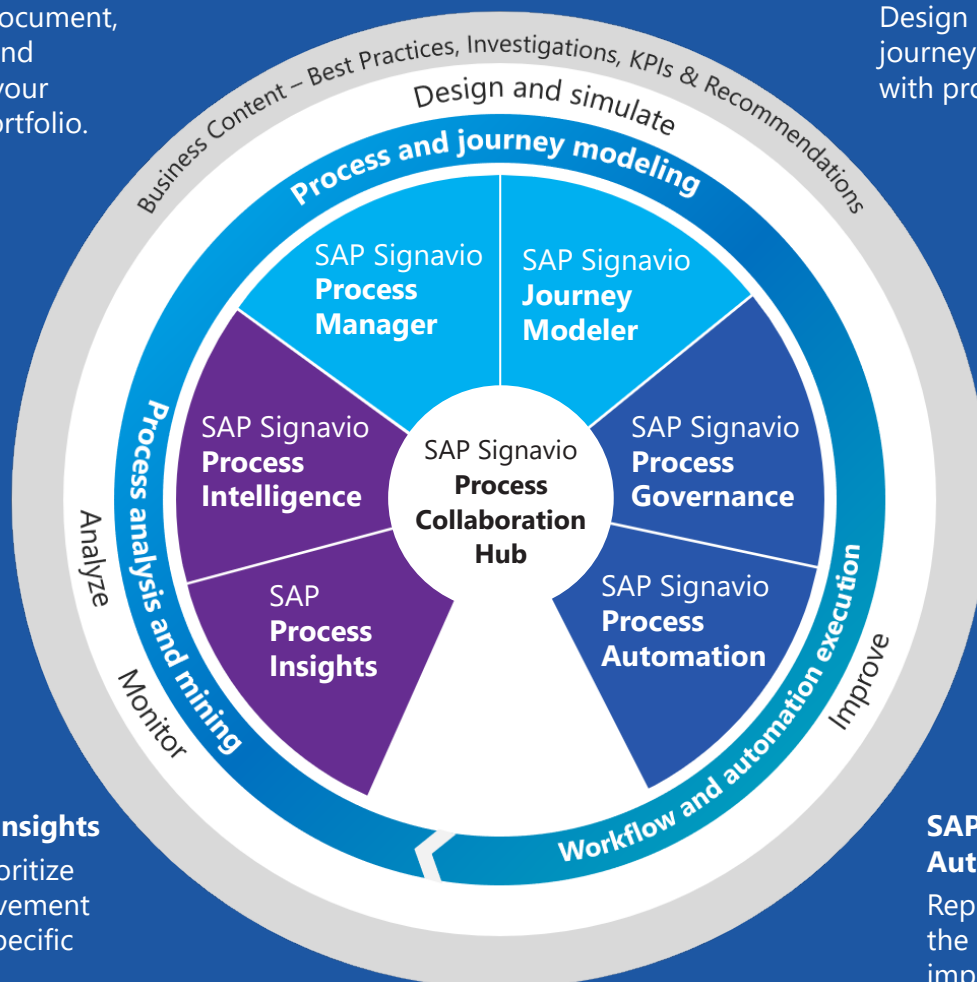
Design customer journeys and connect with processes

#### SAP Signavio Process Intelligence

Embrace a data-driven approach to discover, analyze, and mine your end-to-end process continuously

#### SAP Signavio Process Governance

Manage and drive process management-related tasks and governance in a human-centric way.



#### SAP Process insights

Locate and prioritize process improvement potential for specific SAP solutions.

#### SAP Process Automation

Repair and enhance the process to improve effectiveness, efficiency and business user productivity.

#### SAP Signavio Process Collaboration Hub

Enable insights and enterprise collaboration

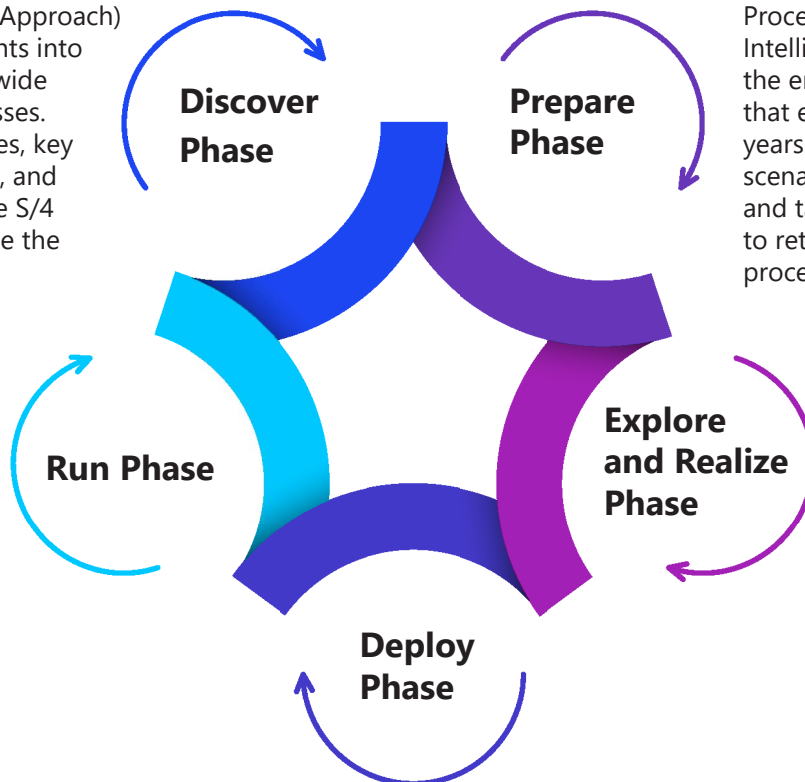


# SAP Signavio for Transformations to S/4 HANA:

A successful journey to SAP S/4HANA relies on having a strong understanding of business processes. Signavio helps accelerate across the phases for SAP ECC to S/4 HANA Transformations

Leverage Process Insights / Process Intelligence (Plug and Gain Approach) to get quick and wide insights into the as-is performance of a wide range of end-to-end processes. Identify process inefficiencies, key improvement opportunities, and areas to focus on during the S/4 Transformations and allocate the resources/time accordingly.


Monitor process performance after go-live to identify continuous improvement opportunities and assess if business outcomes expected at the beginning of the SAP S/4HANA project are realized.



Visualize the As-Is Processes using Process Intelligence, to safeguard the enterprise knowledge that evolved over the years to meet the specific scenarios of business and take a conscious call to retain / re-design the processes.

Leverage SAP Signavio Process Manager and SAP Signavio Process Collaboration Hub to create transparency in your as-is processes. Foster alignment between Process Owners and the IT implementation team and accelerate support (re)designing your to-be processes in a collaborative way.

Leverage Process Manager in test script writing, testing, training super-users & familiarizing end users with new processes.



# Modelling and Streamlining Business Processes – A Case Study of YASH in Implementing Signavio

A Global Manufacturing Company with operations in 50+ Countries, wants to have Signavio as its single source of truth for all its Business Processes, leverage Signavio to digitize and standardize processes across the globe, optimize the processes by mining them for trends, patterns, and areas of improvement and facilitate potential process re-engineering. YASH has set up Signavio Workspace (Process Manager, Process Governance, Process Intelligence, and Collaboration Hub), modelled 1000+ Processes across 50+ Countries, trained the Business Process Management Team on Signavio, and enabled the client to analyze the processes using Signavio Process Intelligence.



## Activities Performed

- Signavio Workspace Set Up
- Process Manager, Collaboration Hub Configurations
- Training the Client BPM Team
- Model 1000+ BPMN Compliant Processes Maps
- Design workflows for Process Approvals
- Operating Model Establishment C
- Carryout Process Intelligence Proof of Concept and establish the use case for scaling up Process Intelligence

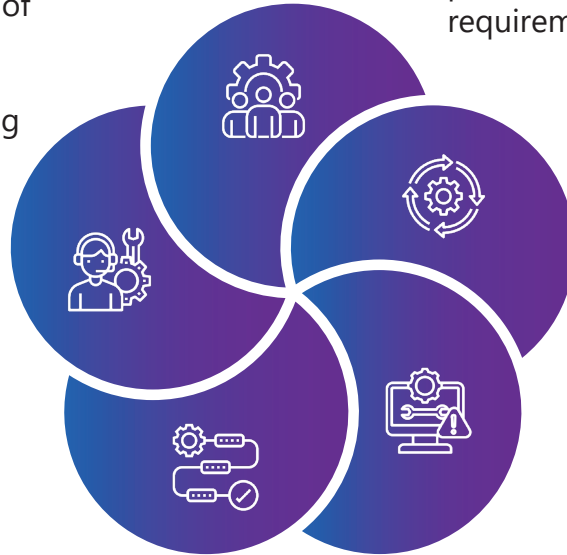
- Setup Organizational Change Management (OCM) processes to achieve cultural change toward Process Excellence
- Expand Signavio based management to other LoBs in the organization
- Scale up Process Intelligence getting more enterprise systems within the Process Mining Purview
- Identify themes for Process Improvements
- Implement process improvement themes like Automation & Digitization.

# YASH Signavio-led BPM Offerings

Your end-to end SAP Signavio Implementation Partner

## Consulting services

- Defining the problem statements/objective of Process Excellence
- Co-Ideating on defining the Operating Model for BPM / Signavio Practice
- Define Process Excellence Roadmap, milestones, and outcomes
- Defining POC across Signavio modules



## Staff Augmentation

- Expert process mining implementation professionals to fill in specific skill set requirements

## Process mining

- Valuable insights into KPIs and PPI enhancing process efficiency
- Pilot Process Intelligence Projects for Leadership Alignment / Stakeholder Buy-In
- Carry out Process Mining specific projects implementation at scale
- Iterative development

## BPM CoE setup

- Be a Trusted Partner to support in initiating, building & maturing the BPM Practice for a continuous delivery philosophy

## Support services

- BPM Practice ecosystem support and maintenance of Signavio Workspace

For more information contact YASH today at [BizNeXT@yash.com](mailto:BizNeXT@yash.com) or visit [www.yash.com](http://www.yash.com)

## About YASH Technologies

YASH Technologies focuses on customer success. As a leading technology services and outsourcing partner for large and fast growing global customers, the company leverages technology and flexible business models to drive innovation and value throughout its customer's enterprise. YASH customer centric engagement and delivery framework integrates specialized domain and consulting capabilities with proprietary methodologies and solution offerings to provision application, infrastructure and end user focused Right-Sourcing services. YASH is a SEI CMMI (Level 5) and an ISO 9001:2015 certified company with U.S. and India headquarters and regional sales and development offices globally with customers spread across 6 continents.



*More than what you think.*

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