

Streamlining Processes and Standardization Across 45 Countries for Consumer Electronics Leader

About the Customer

- **Industry** - Manufacturing
- **Sub Industry** - Consumer Electronics
- **Customer HQ** - Switzerland
- **Key Technologies** - SAP Signavio

Business Needs

- Lack of visibility and transparency in the processes across geographies
- Siloed systems with less adherence to best practices & disparate processes across regions
- No standardization and harmonization among processes, leading to inefficiencies
- Processes had a relatively high degree of inaccuracy
- No access to real-time processes and controls in one centralized location

YASH Solution

- High-level As-Is business process mapping
- Understanding the Existing Business Platform
- Assess internal/external dependencies – interface; security, compliance, encryptions & third-party integrations architecture.
- Module assessment available in the existing system to help them streamline and automate manual process
- Outside ERP system integrations and applications as required

Business Outcomes

- Mapped 1100 business processes across 45 countries for HR Function (AS-IS & To-be both)
- Defined custom attributes at the diagram and element levels for better process management
- Captured the As-Is Process maps, which formed the basis for standardization & better visibility across other global entities
- Conceptualized & designed navigation maps for better process visualization
- Benchmarked the processes with critical success factors and best practices and Identified gaps and potential automation and improvement opportunities in each step
- Conceptualized an Operating model for the client for future use to improve the process accuracy

For more information contact YASH today at info@yash.com or visit www.yash.com