

Success Story

**Logistics & Supply
Chain Solutions Major
Resolves Transportation
Complexities with an SAP
TM Support**

YASHSM
Technologies
More than what you think.

Global Presence: AMERICAS | EUROPE | APAC | MEA
www.yash.com

Customer Profile

The client occupies a position of eminence within the private logistics space in the Asia-Pacific region. Sustaining its growth curve through organic expansions and progressive M&As, today, the business has an operational footprint across diverse geographies.

It specializes in sophisticated supply chain design, IT systems integration, distribution operations, linehaul, freight forwarding, and warehouse management. Today, the company assumes a key supply-side role in strategic sectors like mining and energy.



Headquarters

APAC



Industry

Air transport, Supply Chain & Logistics



Revenue

US \$2.5+ Billion



Key Technologies

SAP Transportation Management

100% SLA Compliance

100% Issues Resolved

Reduced TCO

Dedicated Support

Functional Interventions

30% Projected ROI



Business Requirements

The client has been using SAP Transportation Management (TM) platform for orchestrating its trans and intercontinental fleet and logistics operations. It wanted to onboard a knowledgeable partner who could provide excellent support while enhancing the platform to meet evolving business needs.

- Continuous upgrades to evolve the platform as per the changing business scenario
- Bespoke transportation system configurations for newly onboarded customers
- Provisioning of mining transportation and logistics on a 24X7 basis as per the Australian Govt. regulations
- Unique safety requirements associated with the transportation of fuels
- Stringent tactical compliances of ADF logistics
- Rapid capacity projections that can be presented to business prospects
- Synchronized TM operations across different time-zones
- Operational continuity in mission-critical sectors like mining and defense

Customer Base

Retail Companies
Supermarkets
Pharmaceutical Firms
Oil Companies
Mining Companies
Defence Forces

YASH Technologies Solution

- YASH Technologies was the partner of choice, having handled SAP TM centric support and implementation engagements for big-ticket clients around the globe.
- YASH Technologies consultants studied the client's requirements and found substantial areas where improvements could be incorporated in parallel to providing support. They proposed a flexible engagement model
- Despite taking a holistic view of the requirements, the YASH team optimized the workforce that would be needed for the engagement
- Designed a flexible service package with development, testing, and functional support components for SAP TM. It includes:
 - Subject matter advisories on critical aspects of the SAP TM platform
 - Proposing and developing new solution assets

- Testing new solutions
- Establishing new processes and redesigning existing ones to maximize business advantages.
- Augmenting the system as per the requirements of the new customers of the client
- Mounting customer-specific processes on SAP TM
- Handling sales and distribution (SAP SD) and materials management (SAP MM) in SAP ERP Central Component (ECC)
- Provisioning SAP TM functional support workforce from India, as per Australian Western, Central and Eastern time zones
- Scaling the existing SAP TM 9.0 to the latest available versions

Benefits

- Significant flexibility, availability, and expertise to the SAP TM side of the client, leapfrogging its transportation management preparedness
- Optimized TCO through a multirole engagement package, providing discovery, development, testing, and SAP TM functional support
- Ensured 24X7 business continuity through dedicated support constructs
- Contributed directly in augmenting business contract renewal rates, due to better technological positioning
- Enriched user experience by providing the best track and trace feature compared to the client's competitors, with resource-lite mobile access
- Enabled multi-platform capabilities, catering to the requirements of the customers interested in both SAP and non-SAP environments, enhancing business conversion possibilities

**For more information contact YASH today
at info@yash.com or visit www.yash.com**

About YASH Technologies

YASH Technologies focuses on customer success. As a leading technology services and outsourcing partner for large and fast growing global customers, the company leverages technology and flexible business models to drive innovation and value throughout its customer's enterprise. YASH customer centric engagement and delivery framework integrates specialized domain and consulting capabilities with proprietary methodologies and solution offerings to provision application, infrastructure and end user focused Right-Sourcing services. YASH is a SEI CMMI (Level 5) and an ISO 9001:2015 certified company with U.S. and India headquarters and regional sales and development offices globally with customers spread across 6 continents.



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World HQ: 841 Avenue of the Cities East Moline IL-61244 USA
Tel: 309-755-0433 | Fax: 309-796-1242 | www.yash.com