

A global medical equipment manufacturer seamlessly transitioned their SAP Security support to YASH offshore



Revenue
\$ 5+ Billion



Industry
**Medical
Equipment
Manufacturer**

What the business-IT teams wanted to achieve

- Support for SAP role administration
- Complete weekly firefighter log reviews
- Annual SAP license audit
- SOX and FDA compliance
- Periodic audits for unauthorized logins, failed logins and restricted transactions
- Complete remediation work for audits
- Annual disaster recovery testing support

Results

- 850 tickets resolved/monthly since 2014
- No escalations. No SLAs breached
- Successful annual security audits by KPMG

YASH value proposition

- Well defined engagement model - SLA based support, YASH delivery ownership-based model
- Dedicated resource model with 100% transparency on utilization
- Role/profile create/change/delete per user requirement, enhancement, etc for risk reduction of the client
- Create role transports and move transports across landscape
- SOD analysis and remediation in GRC
- Risk customizations according to business needs

For more information contact YASH today at info@yash.com or visit www.yash.com